

Education – 2011 Strategy on a Page

	Our Dream		To help people achieve lifelong well being by creating quality learning opportunities.				
What's Important To Us	Our Principles	Pursue a		re Grow the Business, Profitably	Create Healthy Po a Healthy Planet Healthy Perform	t, and Embrace Our	
	Our Commitment		To impact lives through inspired, creative, and engaging learning every day.				
Education	GUIDING PRINCIPLES How we work		We are a dynamic learning organization dedicated to shaping Almost Family culture through education, enabling employees to be the best Senior Advocates possible.				
	Educating for Advocacy Align learning strategies Assessing learning styles Partnering with Operational teams to create industry accepted certifications		Educating for Continuous Improvement	Operating as a Dynamic Learning Organization		Creating Effective Working Relationships	
			Leadership Development	Human Capital Alignm	Con	mmunication	
			Create a three tiered leadership learning plan partnering with HR	Align to team strengths Alignment structure to support bus needs	Ongoing, d	direct, VP and nmunication (podcasts, reports,	

Our Strategic Initiatives

Curriculum & Technology

Fully implement LMS Create mobile learning plan Focus on active assessments tied to objectives

Learning delivery

Expand DL Options via WebEx, mobile systems

Focus on best practice Virtual training

Project Management

Baseline Project Management including vendors (Saba, Kforce, etc.)

Create monthly reports of key metrics

Metrics

Data analytics focus; partner with Q&A to identify metrics and drive learning needs and solution

Remediation

Meet learners where they are with what they need to succeed

Progression classes leading to certs.

Quality Trending

Create metrics, measure and report then revise and improve

Collaborative Work teams

Focus on collaborative work environment utilizing Ops strengths Development of Business /project Prioritization

Workflow

Develop defined Intake process Identify process handoff points and determine where we can improve efficiency and quality.

Advocacy

Integrate messaging our advocacy into courses, weave critical thinking into plan leading to health care beyond the obvious.

Client Engagement

Identify and create active business partnerships

Connections

Identify mobile & social media tools Create communications and marketing plan Identify target content and pilot

Recognition/Celebration

Rejoice in successes -