



California Community Colleges: Online College Design Shop

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Institute for the Future

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Annotated Graphic Recordings



CCC ONLINE DESIGN WORKSHOP

WELCOME!

VAN TON-QUINLIVAN

GOVERNOR'S PROPOSAL

115th ONLINE COMMUNITY COLLEGE ACCESSIBLE & AFFORDABLE

R+D - Data + Learning Science
Flexible

I Got a great credential!

COMPETENCY-BASED

uncoupled ACADEMIC CALENDAR

INDUSTRY-VALUED



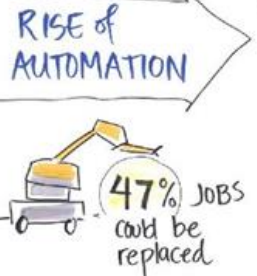
MARINA GORBIS

CONNECTING

Future of WORK - - - EDUCATION



TIDAL WAVES of CHANGE
FORESIGHT to INSIGHT to ACTION



We love Technology

AMAZON PRIME



PERSONALIZED

STRANDED WORKERS



HIGH-TOUCH STUDENT EXPERIENCE



Faculty Interaction



Culturally App



Tribe



Onboard for non-digital

3 PATHWAYS

HOW TO MAKE SOMEONE SUCCESSFUL IN THE NEW SYSTEM?



DESIGN

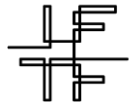
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Baked In!

What are our core design principles?
We want to design for the FUTURE!!

Yes, and!



50 YEARS

DESIGN WORKSHOP

What Keeps you UP at NIGHT?



Student Comfortability

Timely execution

CLING TO TODAY BECOME BLOCKBUSTER VIDEO

Transdisciplinary Wicked Problems Need Diverse Learning

Teaching as Professor being overvalued

Leapfrog to intersect the future

There are many failure modes.

Implementing partnerships 4 future pathways

HOW TO EXPLAIN PROPOSAL TO POLICYMAKERS

Will Employers get on board + LEAD?

Will always drive it this way

ADAPT & CHANGE FERTILIZER (George)

No one knows what they want.

Forget your legs? Forget your passion?

Not going over the cow path.

ONLINE LEARNING WITH WEAPON SUPPORT YOU

Personalized authentic assessment leading to success.

What keeps you up at night? Degree, money, mental security, or career progression?

What does the future hold?

Organizations needing things to look familiar

Don't let anyone tell you your idea is not a good idea.

Learn schedule always learning for design

Student success, student success, student success

Opportunity needs budgets support. Drive down.

Faculty want creating a college

Whether you succeed, please stay engaged

How to get blood from turnips.

Bring on innovator in academia.

Staffing Industry Board shares our intelligence

Be always grateful, pull it into the virtual wall

EDUCATIONAL VALUE NOT RECOGNIZED BY EMPLOYERS.

What is the most important skill for the workforce of the future?

What is the most important skill for the workforce of the future?

Deep understanding LEARN TO THINK, LEARN TO LEARN, LEARN TO COLLABORATE

Responding to today's workforce needs, ~~tomorrow's~~

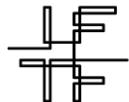
Not seeing these students' misunderstanding needs

What should our programs look like? How do we measure success? How do we measure student success?

Low skilled workers and their future. Best students and employers have together?

How did we get here? How do we get there?

Pathway to nowhere... time to reboot



ONLINE DESIGN WORKSHOP

What are you

EXCITED

about?



1. Online-based programmes
Primary opportunity learning

Offering More Education
with Family Support

Access to Skills
income inequality
See Services

Build from smartest,
most innovative, best

Moving
Low-income
workers to
middle-income!

Possibly disability
accessible from
the start

Infusing new educational
paradigms is exciting

Getting it done,
lets happen!

making
the
disruption
of
things
matter

Hope for better life
is rational

more brain cells
get to exercise

Flexibility...
and some other
great words!

Project Completion,
Student Plan, Control
Cost

Creating a new
learning model

High Quality + Cost
Effectiveness
= Access

Learning with
technology for a brighter
future

Bring an innovator
in academia!

Partnering with
other educational
workforce structure

BRINGING NEW
STUDENTS IN
HIGHER EDUCATION

Enhance Diversity
create
Amazing Opportunities

Learning booster
shots - personalized
for ~~individuals~~
adults ~~individuals~~

Technology
for closing
not widening
gaps
See Kopp

Potential for
impact is huge

meeting learners
with the pathway

Disruptive innovations for
all stage students

good wage jobs, healthcare
secure retirement

Opportunities for all
benefits for all

Critical need
real impact
real jobs

Supporting students
in finding
their future

Providing Increased
opportunity and
social mobility

Why aren't we
already being
flexible?

Increased trust for employees
and employers

Capital openness for all
courses

Social Justice
Inclusivity
Means Reimagining
Structures

Impact on individual
lives

Consistency based
learning gets
it's due!

Critical need
real impact
real jobs

Partnership between
schools collaboration to
change lives

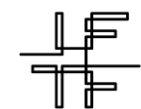
Social and economic
mobility for
the
disadvantaged

Flexible start dates,
effective online learning

Skills developed
Time saved
Money Made

What kind of learning, Culture?

What are we
missing?



50
YEARS



CCC ONLINE DESIGN WORKSHOP



PANEL:

LEADING EDGE USERS



ALEJANDRO LOMELI

STUDENT SENATOR, CA. COMMUNITY COLLEGES



TABITHA ROMERO

I want a job!

WHAT DO YOU LIKE ABOUT ONLINE?

FLEXIBLE SCHEDULE

UPFRONT COST

Needed!!

TEACHER TO STUDENT ENGAGEMENT for motivation!!

WHAT ABOUT UC CREDIT TRANSFERS

WHO DO I ASK FOR INFO...

... my peers!
... my parents

I took 1 ONLINE each semester..

My college didn't offer course, needed to take it online!

... Plus relived time stress due to work!

WE ALL ENGAGE!

ONLINE

ONLINE has not been that positive..

6- but none in my major offered at right time!

2/6 have been good!

I'm shy in person, but online I can share

Teacher scheduled video chat! We made an effort!!

I feel ISOLATED!
I don't even have emails of my classmates!

ISOLATED

COMMUNITY COLLEGE WORKS FINANCIALLY!



RADMILA POPOVICH
study.com

This is the ONLY way I could have done it!!

I AM SELF-MOTIVATED!

I work full-time and I'm a single mom...



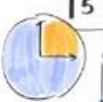
... it works for me!

SIGN UP TOOK 5 MINUTES

PAUSING VIDEOS HELPS! I can study at my convenience!!



LISTEN IN THE CAR



15 minutes

Read 2 chapters
Took 2 quizzes

I like the PLATFORM!

... heard on NPR
... read article
... went to meeting

IT'S ORGANIZED & ACCESSIBLE!



MAP TO THE PROCESS!

I GOT A COACH!

I don't miss 1-1... We have community



GO!! you can do it!!

He is a CHEER LEADER!

I feel connected to BUSINESS!

JOB INTERVIEWS ALREADY

What about OLDER STUDENT in ONLINE env.



... LIKE MATH!

It's challenging!

Adults don't always access ONLINE resources well



Make sure about STUDENT COMFORTABILITY

MENTORS HELP US SUCCEED

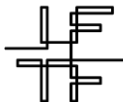
They assume you know ALOT already!!



NEED FOUNDATION

How interface w/ Business Oppites?

colleges - Business Work Force Liason FOR SOME Majors... .. need for ALL

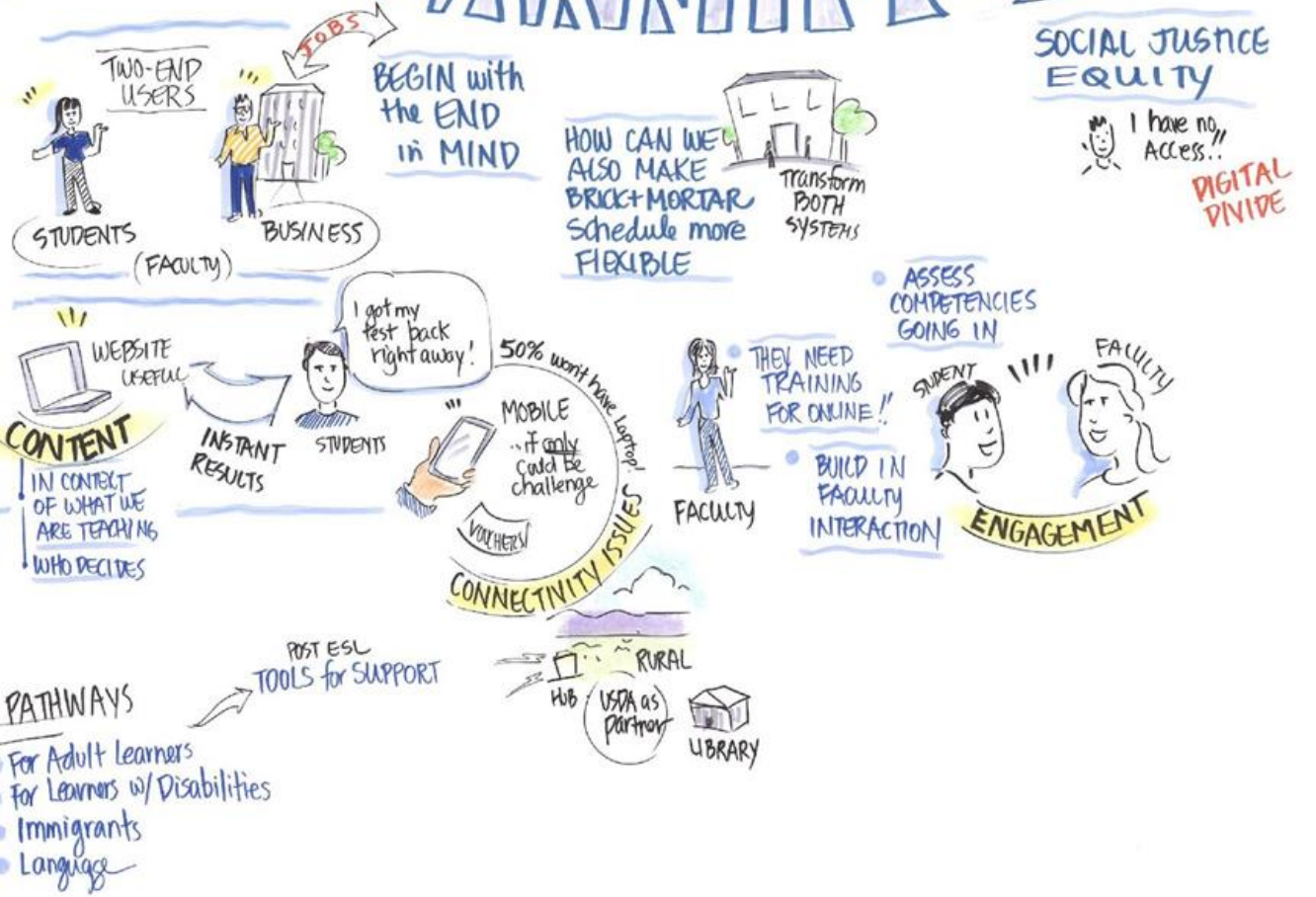


50 YEARS

RETHINKING ONLINE LEARNING

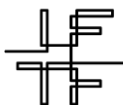
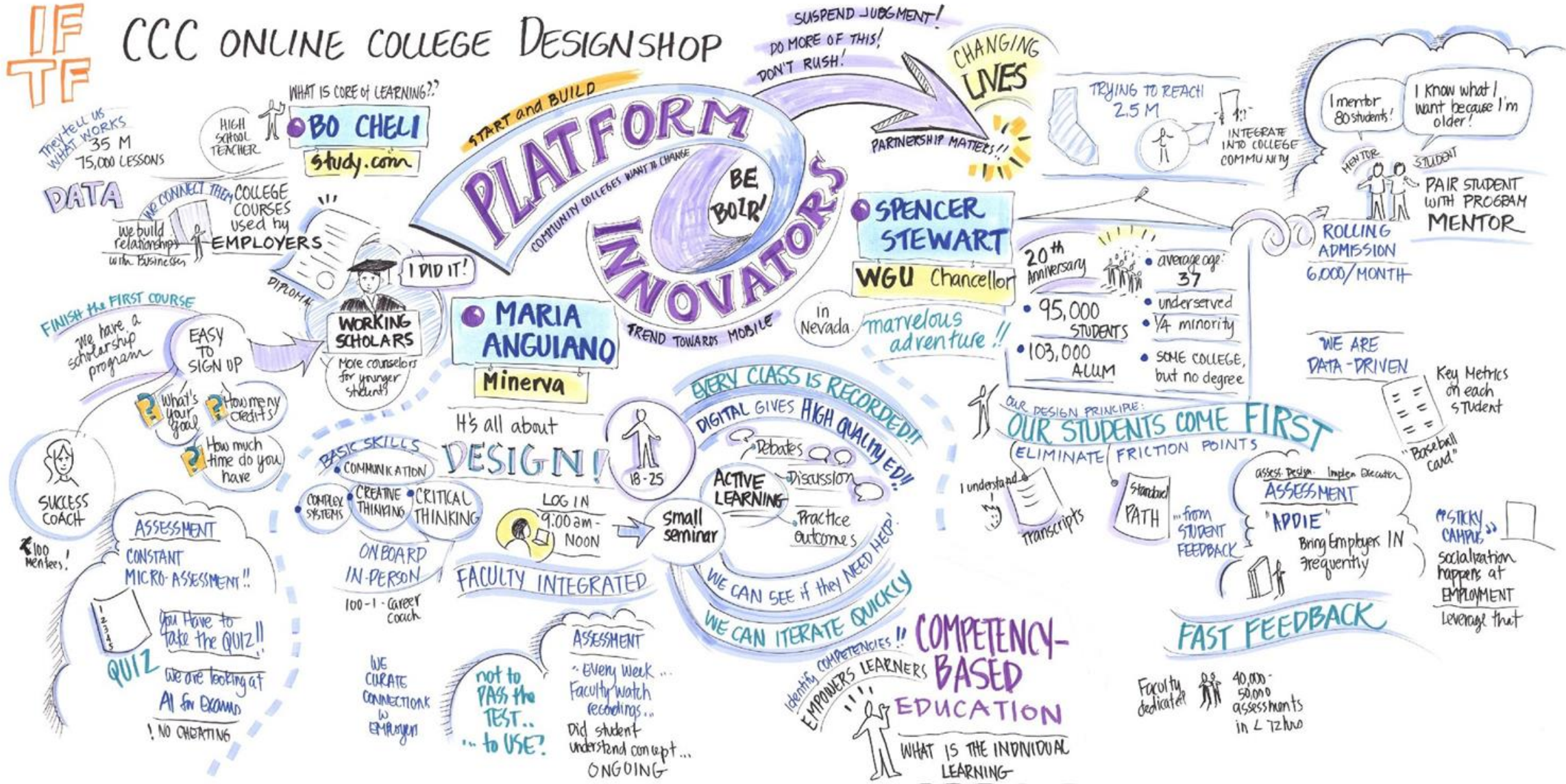
BILL RYAN

FROM INTERVIEWS:
COMMON THEMES

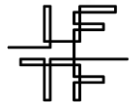


IF
TF

CCC ONLINE COLLEGE DESIGNSHOP



50
YEARS



IF TF CCC ONLINE COLLEGE DESIGNSHOP

REFLECTIONS

DAY 2



SUSPEND DISBELIEF
POWER IN NEW PARADIGM

user-centered process
STUDENT-CENTERED PLATFORM
Don't underestimate these folks!

It mattered SO MUCH that my professor **CARED** about ME!!
Financial Aid

LIFE-LONG LEARNING

WHAT are the OPPORTUNITIES

HOW TO MAKE IT CONSISTENT
HOW COULD THIS HELP PEOPLE INCARCERATED

HOW ?
HOW DO WE INSURE a LIBERAL EDUCATION Pathway

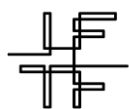
RELATIONSHIPS MATTER
We all need CHAMPIONS
WE ALL NEED MENTORS

minerva
PEER to PEER
Building Relationships with Each Other

HOW WILL WE ONBOARD OURSELVES
Prof Development for TOUCH POINTS



UTOPIA Edward Bellamy 1887
UTOPIA!
CONNECT PEOPLE w/ JOBS & HEALTH care etc.



50 YEARS

Future of WORK & ORGANIZATIONS

EDUCATION !!

"It's not about Uber"

MARINA GORBIS

The WORKABLE Future

Why is this happening
"MUST ASK!"

OLD PARADIGM IS GONE!!
INSTITUTIONS ARE TECHNOLOGY

SINCE 2008: 95% NEW JOBS ARE ALTERNATE
FASTEST GROWING

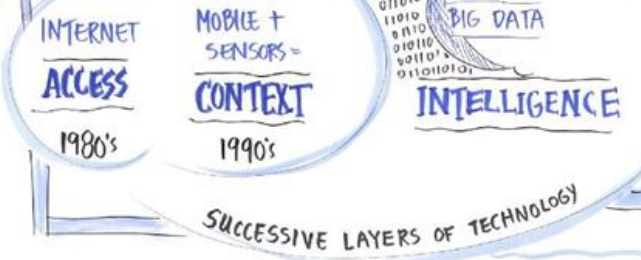


THEY NEED FINANCIAL SAVVY!



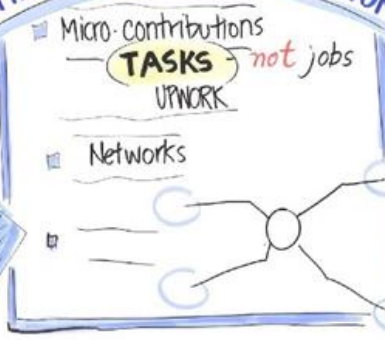
the way we work is changing

HISTORY:



TECHNOLOGY CHANGES FASTER THAN INSTITUTIONS

Develop Skills BEYOND just the needed job!
DIGITAL COORDINATION ECONOMY



Address MOTIVATION



THINGS CHANGE!
TRAIN for FUNDAMENTAL TRANSFERABLE

Learn HOW TO Learn

LIFE LONG LEARNER
THE STRUCTURE IS NOT a GIVEN IT EVOLVES OVER TIME

EDUCATION IS a PROCESS THAT DOESNT END !!

IF TF CCC ONLINE COLLEGE DESIGNSHOP

24/7
 CHILD CARE
 FLEXIBLE WORK SCHEDULE
 Design for Barriers

Design

PRINCIPLES

ACCESSIBLE

- AFFORDABLE Free would be GREAT
- ACCESSIBLE TO ALL LEARNERS
- CONNECTIVITY
- MOBILE PLATFORM
- TECH SUPPORT
- EQUAL BASIS for DISABLED
- USER TESTING
- Design what WORKS

AFFORDABLE

- FINANCIAL AID
- COST for "SKIN IN GAME"
- Partnerships EMPLOYER INVESTMENT
- FIGURE OUT RIGHT OPTION
- QUALITY for FEDERAL FINANCIAL AID
- SUBSIDIZED OPTION
- SUBSCRIPTION MODEL

SUSTAINABLE

- \$ for TECH DEVICES, Books etc

ADAPTIVE & FLEXIBLE

- MODULAR 15 MIN
- MULTIPLE DEVICES
- JUST IN TIME REG
- FLEXIBLE CURRICULUM
- CHOICE DELIVERY MODE

COMPETENCY-BASED SELF-PACED

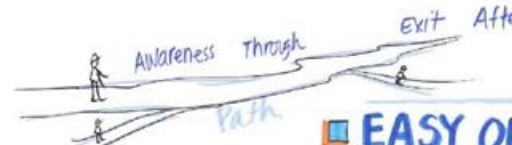
- ACCESSING COGNITIVE SKILLS for older workers
- CUSTOMIZED APP Personalized
- APPROPRIATE/FLEXIBLE PACE we will help you figure out the pace best for you

CONNECTED

- with Higher Ed
- with Employers
- Design for FUTURE NEED!!
- CONNECTED TO RETAIL EMPLOYERS IN LOCAL COMMUNITIES
- DEMONSTRATING SKILLS POP UP LABS!!
- DIGITAL HIRING
- CONNECT TO STATE WORKFORCE DEV.
- NEW FEE MODELS
- PRIVATE SECTOR FOR PROFIT
- EMPLOYERS PARTNER: CERTIFICATE & FURTHER TRAINING
- not just local CURRICULUM CONNECTED TO NEED of BUSINESSES
- someone to run the machine
- Partner w/ OTHER INST

PERSONALIZED

- PREPARE the 114 for new wave
- DATA: Coaching, Mentorship
- GIVE STUDENTS THEIR DATA Real-Time
- ENABLE PEER-TO-PEER
- MENTORS from OUTSIDE the COLLEGE
- exit After
- HOW PROVIDE CONSISTENCY
- HOLISTIC COACHING More than Academic Advisor
- SKILLSET for MAKING DECISIONS
- HELP TO NAVIGATE SYSTEM

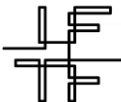


EASY ON & OFF RAMP

- RELATE ONLINE WITH BRICK and MORTAR
- VISIBLY DISCERNABLE
- UTILIZE STUDENTS FOR PEER MENTORING & ONBOARDING
- LEARNERS & STAFF
- Take COURSE They are a RESOURCE

USER-CENTRIC

- LET'S EMPHASIZE LEARNERS
- INVEST IN TEACHER'S SKILL SET
- HOW DO WE OFFER IN MULTIPLE NODES





CCC ONLINE COLLEGE DESIGNSHOP

115th CCC in 2028

MARIA

I can start & stop!
I want to build a business
It was EASY to APPLY!
certificates
ACTION PLAN!

SOLOPRENEURSHIP

ON-DEMAND VIDEOS TUTORIAL
SUPPORT MODULAR DRIP EMAIL WORK w/ EMPLOYERS

FENG

CEO CENTER

I need to work + go to school...
...I need aid
60+

ASSESSMENT
LOAN TILL GRADUATION
COUNSELING - TRY OUT COURSE & SWITCH...

California Economic Opportunity

JAN

I'm a Vet...
I pet-sit...
...chronic pain

pic of ID enroll easy
NO WRONG DOORS!!
CONSIDER HER SKILLS from MILITARY
VIRTUAL & LIVE GUIDANCE JOBS

SIMON

I got laid off as accountant!
I work at AMAZON warehouse
I need flexible hours

Career Coach
FIN AID
HYBRID Learning
REGIONAL HUBS

FENG

I want to re-tire!
Feng: 115ccc.edu
IDIP IT!!

ASSESSMENT
CUSTOM PLAN & MENTORING
INTERNSHIP

Pathway with Feng in Mind!
Faculty from the IFF!

LAURA

I want to be a Dr.
I love perf. art

CC FUTURES COLLEGE

SUCCESS COACH
Health care
Perf. Arts

I can do it at home AND care for Mom

CARLY

single Mom
Digital Marketing but I want more pay

GIG EXCHANGE

DIAGNOSTIC including current skills
CHOICE!
WE PARTNER w/ BUSINESS & LOCAL CC

ALVARDO

I'm in HS!
I like to make things and play video...
...take care of bro

FLEXIBLE YOU-NIVERSITY

FLEXIBLE
AFFORDABLE... Subscription AID
CONNECT TO EMPLOYERS
ACADEMIC + PEER-TO-PEER

TO HELP YUACH
COACH

ROLAND

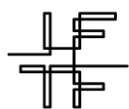
I live in basement w/ fam
ANXIETY
Clickworker-LINKED
I need to BUILD CREDENTIALS

PROACTIVE APPROACH
PROGRESS DASHBOARD
ONBOARD COURSE
BUILD CONFIDENCE
TIERED FEE STRUCTURE
Transfer Road Map

SANDRA

I'm from Honduras...
need income

RESPONSIVE... SKILLS/JOB w/ ASSIST!!
Resigning Verbal Freeways!



What's NEXT?

This is what happened...
Here is HOW we worked...
Here's the premises..

CREATING THE FUTURE WE WANT!!

ONE THING you can do!!

SHARE WITH OTHERS
STAKEHOLDERS

LISTSERVE
FEEDBACK

LOTS OF GREAT IDEAS



SYNTHESIZE
& more analysis, conversation

WE CAN DO COACHING NOW!!

Technology ROAD MAP!
SIMPLE & CLEAR

Best Practices!!

We can engage the I4 How

? How will we incorporate STUDENT FEEDBACK

? How can we include CORPORATE PHILANTHROPY?

SHARE BACK WITH CHIEF INSTRUCTIONAL OFFICERS THE SALIENT POINTS OF THESE 2 DAYS

Discussing opportunities of the studies for workplace development sounds

Think about ways our I4 colleges can REALLY address needs and consider ways to address and create new resources/processes

COLLABORATE ON STUDENT ENGAGEMENT STRUCTURE

Continue forward thinking

Stay engaged in the conversation

Continue talking to people about disability access

will share with the I4 How

Keep the conversation going

Keep an open mind

Communicate to the I4 colleges that the I4SD will benefit them and is not competing with them. There are things that we can start to implement now (with I4).

Share with the adult ed (enrollment about Flow Jettie)

Help students understand this is a collaborative effort with struggles being understood

Share the success of the program with the community

How to help people with disabilities in the community?

